

Osmo1

Single-Sample Micro-Osmometer

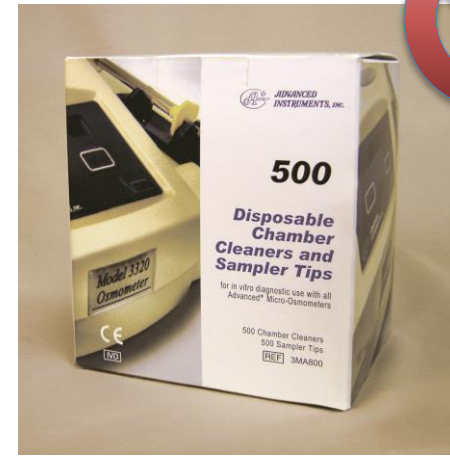


Customer Service Training
December 11, 2017

133800 Micro-Sample Test Kit FAQs

- **Can I still purchase 3MA800?**
 - 133800 will replace 3MA800 February 1, 2018
- **Which osmometers use the 133800 Micro-Sample Test Kit?**
 - Osmo1 Single-Sample Micro-Osmometer
 - Model 3320 Single-Sample Micro-Osmometer
 - Model 3300 Single-Sample Micro-Osmometer
 - 3MO – if anyone still has these
- **What does the 133800 Micro-Sample Test Kit include?**
 - 500 chamber cleaners
 - 500 sampler tips
 - 1 replace plunger wire
- **What are the benefits of the 133800 Micro-Sample Test Kit?**
 - Convenience- everything you need to run a test is right at their fingertips
 - Replacing plunger wire every 500 tests helps ensure optimal performance and reduces time spent troubleshooting
 - Sampler tip countdown for inventory management (Osmo1 only)

3MA800



133800



133800 Micro-Sample Test Kit FAQs

- **Can I use the 133800 Micro-Sample Test Kit on a different osmometer (Osmo1, 3320, 3300) if I have multiple osmometers?**
 - You can move the Micro-Sample Test Kit from one osmometer model (i.e. Osmo1) to another of the same model. However, it is not recommended to move the box from one model (i.e. 3320) to a different model (i.e. Osmo1) to ensure the number of remaining tests is accurate.
- **Can I add tips or cleaners to the 133800 Micro-Sample Test Kit?**
 - Tips and/or cleaners that did not come in the box should not be added to ensure the number of remaining tests is accurate.
- **Can I remove tips or cleaners from the 133800 Micro-Sample Test Kit?**
 - Tips and/or cleaners should not be removed from the box for any purpose other than performing a test to ensure the number of remaining tests is accurate.

133800 Micro-Sample Test Kit FAQs

- **Can I use the 3MA800 Micro-Sample Test Kit with the Osmo1?**
 - No, Osmo1 will not start a test unless it detects a 133800 Micro-Sample Test Kit.
- **Osmo1 is giving the error, “AI consumable box not detected”. Why?**
 - Ensure that the proper Micro-Sample Test Kit is loaded on the instrument (133800 not 3MA800).
 - Ensure that the 133800 Micro-Sample Test Kit is positioned correctly on the instrument:
 - The photo of the instrument and the box label are toward the back.
 - The dispensing flaps for the chamber cleaners and sampling tips are toward the front.
 - The box is flatly seated on the instrument.
- **Osmo1 is giving the error, “Replace AI consumable box”. Why?**
 - You have performed the maximum allowable tests with the current Micro-Sample Test Kit. The box should be empty.
 - Do not add extra chamber cleaners or sampler tips to the box.
 - Place a new 133800 Micro-Sample Test Kit on the instrument.
 - If you continue to receive the error, “Replace AI consumable box”, call Advanced Instruments.

Replacement Parts

Part Number	Description
133020R	Barcode Scanner Replacement Kit - Osmo1
133022R	LCD Screen Mounting Assembly Replacement Kit - Osmo1
133023R	Cradle Switch Replacement Kit - Osmo1
133037PCR	Control PCB Assembly Replacement Kit - Osmo1
133058R	Block Probe Replacement Kit - Osmo1
133059R	Block Probe Cable Replacement Kit - Osmo1
133060R	Sample Probe Replacement Kit - Osmo1
133061R	Sample Probe Cable Replacement Kit - Osmo1
133062R	Cooling Fan Assembly Replacement Kit - Osmo1
133063R	Power Supply Replacement Kit - Osmo1
133064R	Power Entry Module Replacement Kit - Osmo1
133065R	Thermal Printer Replacement Kit - Osmo1
133066R	RFID Reader Replacement Kit - Osmo1
133300R	Sample Handling Assembly Replacement Kit - Osmo1
133310R	Cooling Assembly Replacement Kit - Osmo1